

UO FALL 2000 COMPUTING SURVEY

Welcome to the UO's Fall 2000 Computing Survey! This survey is intended to help us better understand how faculty, students and staff are using computing and networking, and also help us serve you better. To ensure we accurately record your responses, please PRINT legibly.

I. YOUR PERSONAL COMPUTER

1. Do you have a personal computer that you regularly use for your university-related work? What kind of a system is it? (If you have more than one system, please tell us about your primary/main system)

- I don't have a personal computer (or I only use a computer in a computer lab)
- Macintosh
- PC running Windows 95
- PC running Windows 98
- PC running Windows NT
- PC running Windows 2000
- PC running Linux
- Unix workstation (Sun, *BSD, etc.)
- Other (specify _____)

2. If you have a personal computer, who owns it?

- you
- The University of Oregon
- someone else (parent, roommate, friend, etc.)

3. On a scale of 1 to 5, considering that system as a whole, how happy are you with it? (1=very happy, 5=very UNhappy) _____

4. Who made your system? (Dell, Apple, Gateway, Micron, self-built, etc.): _____

5. If you could change one thing about your system to make it better meet your needs, what would that be?

6. Is the system you use connected to the network?

- Yes, it is directly connected to the campus network using a **network (ethernet) card**
- Yes, it is connected via a **dial in modem**
- Yes, it is connected via a **wireless modem**
- Yes, it is connected via a **cable modem**
- Yes, it is connected via **DSL** (specify ISP used for your DSL connection _____)
- Yes, it is connected via **some other means** (specify _____)
- No, my system **isn't connected** to the network

7. Thinking just about your system's connection to the network, how well is that working for you? (1=working very well, 5=working very badly) _____

8. Do you use some sort of virus protection software on your personal computer?

- Yes, Symantec's Norton Antivirus
- Other (specify: _____)
- No (if no, please tell us why you don't use an antivirus product: _____)

9. What World Wide Web browser do you normally use?

- Netscape
- Microsoft Internet Explorer
- Other (specify: _____)
- I don't use a World Wide Web browser

10. What word processing program do you usually use to create documents such as papers, reports or memos?

- Microsoft Word
- Other (specify: _____)
- I don't use a word processing program

11. Do you use a spreadsheet program? If so, which?

- Microsoft Excel
- Other (specify: _____)
- I don't use a spreadsheet program

12. What other non-network personal computer software do you regularly use, either on your own system or on a system in a computer lab? (check all that apply)

- Access (the Microsoft Office database product)
- Acrobat
- Autocad
- Director
- Dreamweaver
- Fireworks
- Flash
- FrameMaker
- FreeHand
- FrontPage
- Illustrator
- Mathematica
- Matlab
- Minitab
- Norton Utilities
- PageMaker
- Photoshop
- Powerpoint
- programming languages or programming tools (specify: _____)
- Quark
- SPSS (on personal computers, not large systems)
- Visio
- WordPerfect

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II. YOUR EMAIL

13. Some UO users have multiple email accounts or email addresses. How many email addresses do you have? (include work & personal accounts) _____

14. Where are those accounts? (check all that apply)
- _____ Darkwing
 - _____ Gladstone
 - _____ The VAXcluster (Oregon/Donald/Daisy)
 - _____ A departmental email system (if so, please specify which one: _____)
 - _____ A free email service such as Hotmail, etc. (if so, please specify which one: _____)
 - _____ A commercial Internet Service Provider's email system, such as AOL, etc. (if so, please specify which one: _____)
 - _____ Other (specify _____)

15. Which email account do you use for UO business? (specify: _____)

16. How do you normally read your email?
- _____ via a web email interface (such as WebMail)
 - _____ via a command line email interface (such as Pine)
 - _____ with Eudora (or some other POP client)
 - _____ with Outlook (or some other IMAP client)
 - _____ with a proprietary email program (such as Notes)
 - _____ other (specify _____)

17. What's the one thing you'd most like to improve or change about your email? (specify: _____)

18. Please circle A to agree or D to disagree with each of the following statements. Circle N/A if the statement doesn't apply or you have no opinion.

- A N/A D I get sent attachments (MIME documents) which I have trouble reading/'decoding'
- A N/A D I frequently find myself running out of space for messages on my account
- A N/A D I often get sent irritating "spam" email
- A N/A D I can find email addresses I'm looking for
- A N/A D I wish I could send and receive extremely large documents via UO email

III. THE WORLD WIDE WEB

19. Does the University of Oregon's default home page (<http://www.uoregon.edu/>) work well for you?

_____ Yes _____ No

If it doesn't work well for your needs, what's the one most important thing we should change? (specify: _____)

20. Do you have your own web site (or web "home page")? (check all that apply)

- _____ Yes, I've got web pages on a UO web server
- _____ Yes, I've got web pages on a non-UO web server (If

you have pages that aren't on a UO web server, why? _____)
_____ No, I don't have web pages of my own

21. You can search UO web pages using a locally-run Altavista search engine (e.g., <http://search.uoregon.edu/>) or with Google's UO-only search engine available at <http://www.google.com/uoregon/> Which do you prefer for doing UO-only web page searches?
- _____ <http://search.uoregon.edu/>
 - _____ <http://www.google.com/uoregon/>
 - _____ No preference/not applicable/don't know

22. A large fraction of UO's bandwidth usage is associated with users accessing Internet World Wide Web pages. For many users, use of a proxy server/web cache can accelerate the speed at which web pages get delivered, and simultaneously reduce UO's bandwidth requirements. Do you use the UO Squid proxy server/web cache? (proxy.uoregon.edu port 3128)?

- _____ Yes, I use the UO web proxy server
- _____ No, I don't use the UO web proxy server
(If you don't use the UO's web proxy server, why not? _____)

IV. OTHER:

23. How satisfied are you with each of the following facilities/services (1=very satisfied, 5=very UNSatisfied, NA=not applicable or don't know):

- _____ UO Computing Center new dialin modem service
- _____ UO Computing Center large shared academic systems (Darkwing, Gladstone and Oregon)
- _____ UO's Internet connectivity
- _____ UO resources for **scientific/technical/statistical research computing**
- _____ UO resources for **instructional computing**
- _____ UO computing/network-related **web pages**
- _____ UO computing/network-related **printed materials**

24. Do you use a personal digital assistant, such as Palm Pilot? If so, what brand/model? _____. Do you have network connectivity for it? Yes ___ No ___

25. Do you use an Internet-capable, web-enabled cell phone, either provided by the UO or personally owned? If so, what brand? _____. Do you have network connectivity for it? Yes ___ No ___

26. Are you:

- _____ faculty member (dept: _____)
- _____ staff (dept: _____)
- _____ graduate student (dept: _____)
- _____ undergrad student (major: _____)
- _____ other (specify: _____)

Thank you! **Please return this completed survey to: Fall Survey, Computing Center, UO, Eugene, OR 97403**
Attach a sheet with any additional comments you may have.

Questions? Contact joe@oregon.uoregon.edu

DETACH ALONG THIS LINE AND MAIL TO UO COMPUTING CENTER